Cabinet Office

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Why is G-Cloud important?

To deliver great public services

Some History
Governance
Openness
Common platforms
Real world example

Alex

GDS

GOV.UK
SAMSUNG
01:59
GOV.UK
Home > Working, jobs and pensions > Your pay, tax and the National Minimum Wage
Quick answer
National Minimum Wage rates
The National Minimum Wage rate per hour depends on your age and whether you're an apprentice - you must be at least school leaving age to get it.
Year
21 and over
18 to 20
Under 18
Apprentice*

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25 Services
14 Agencies
8 Departments

Department for Business Innovation & Skills

The Insolvency Service
– Redundancy Payments

Intellectual Property Office
– Patent Applications and Renewals

Land Registry
– Digital Service Delivery

Apprenticeships
– National Apprenticeship Service

Student Loans Company
– Student Loans Company

Ministry of Justice

HM Prison Service
– Prisoner Visits Booking

HM Courts & Tribunals Service
– Civil Claims
– Fee Payment

Office of the Public Guardian
– Lasting Power of Attorney

Department for Environment Food & Rural Affairs

Rural Payments Agency
– Common Agricultural Policy Delivery Programme

Environment Agency
– Waste Registration & Applications

Department for Work & Pensions

– Carer's Allowance
– Personal Independence Payment
– Universal Credit

Home Office

UK Border Force
– E-Gates at the Border

Disclosure & Barring Service
– Criminal Record Checking Service

UK Border Agency
– Visitor Visa Application

Department for Transport

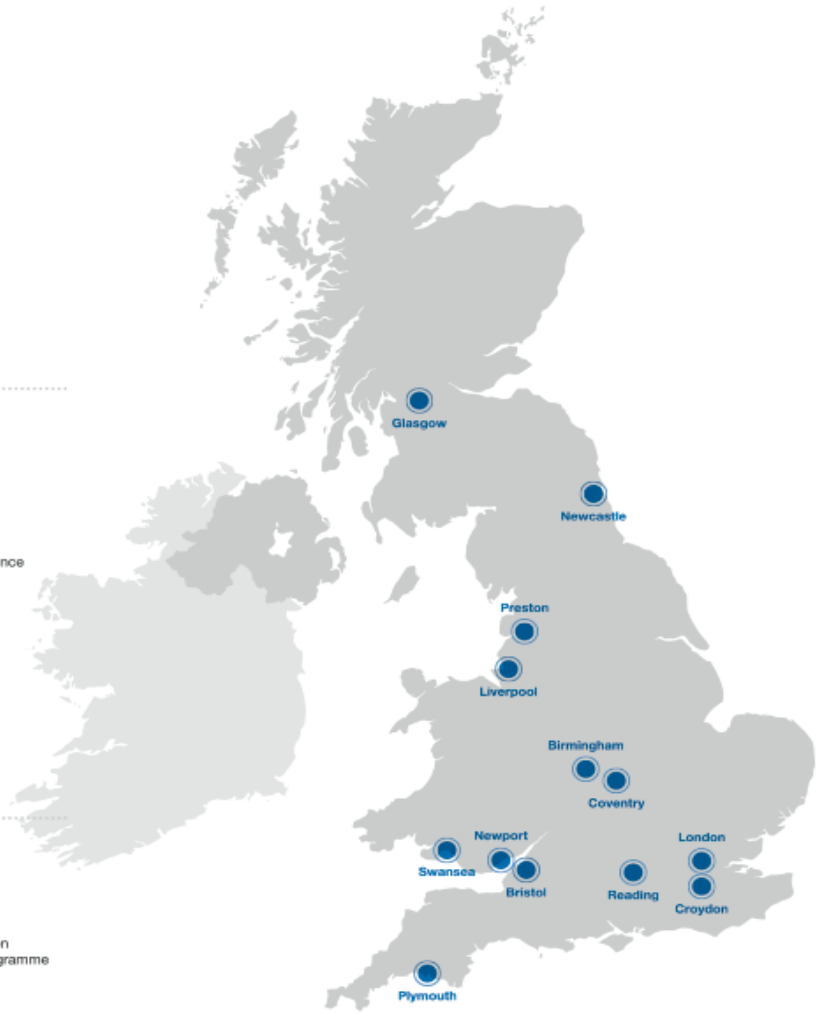
DVLA
– Vehicles Online Logbook
– Personalised Registration
– Integrated Enquiries Platform

HM Revenue & Customs

– PAYE Online
– Paperless Self Assessment
– Tax for My Business
– Agent Online Self-Serve

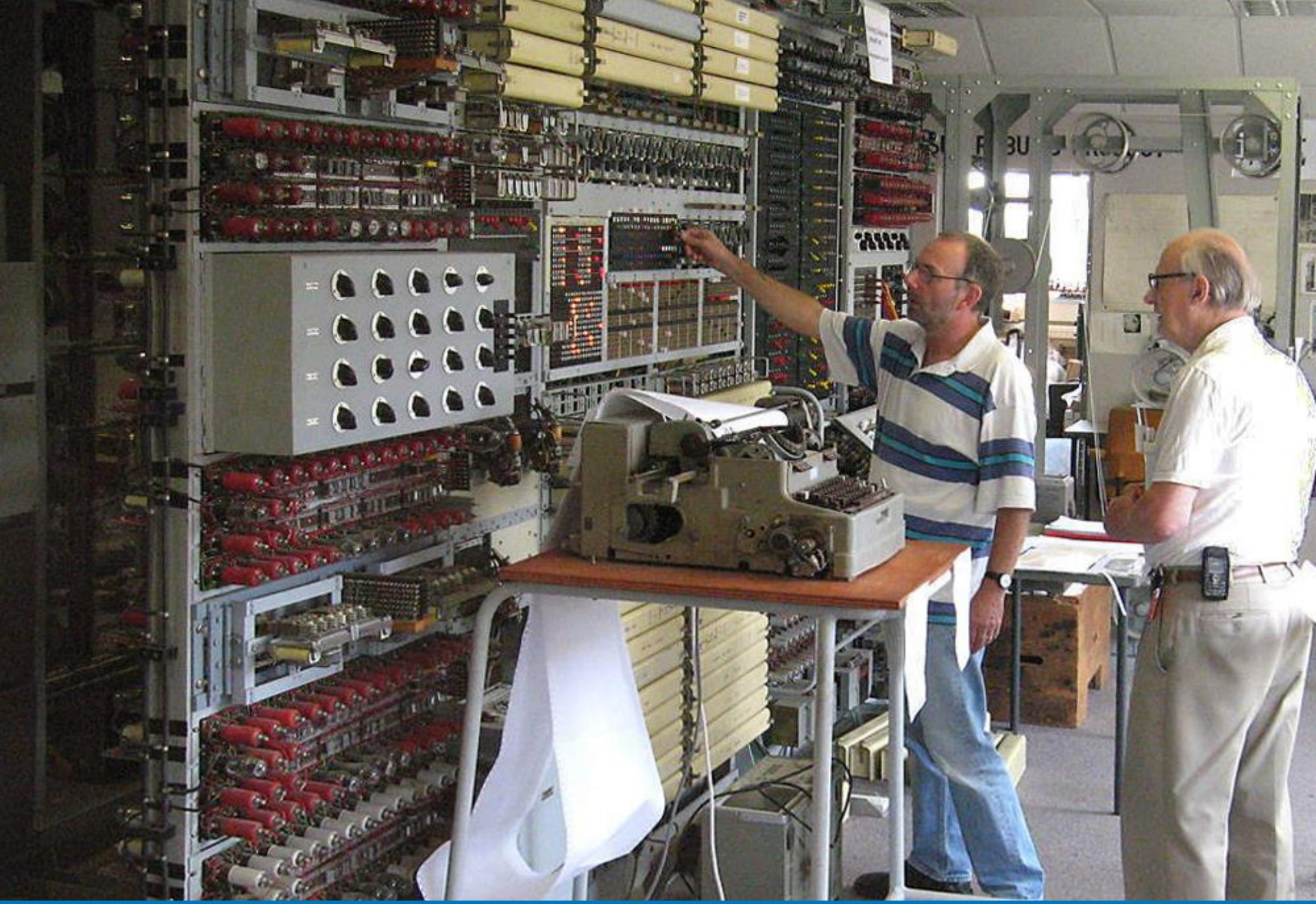
Cabinet Office

– Electoral Registration Transformation Programme



Digital transformation exemplar projects

Great services need great tools and technology



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We used to work on better computers in the office than at home

We outsourced everything

“I’ve cried more than once because of my IT”

Two key moments started the change

Speech

Speech by the Chief Secretary to the Treasury, Rt Hon David Laws MP, announcing £6.2 billion savings

From: HM Treasury and The Rt Hon David Laws MP
Delivered on: 24 May 2010 (Original script, may differ from delivered version)
History: Published 24 May 2010

Speech by the Chief Secretary to the Treasury.

Introduction

Sometimes in politics there are no easy choices.

But the worst choice of all would be to fail to put in place a cred
reduce Britain's bloated budget deficit.

We cannot afford to continue to increase public debt at the rate
each week.

Race Online 2012

14th October 2010

Dear Francis Maude,

DIRECTGOV 2010 AND BEYOND: REVOLUTION NOT EVOLUTION

You asked me to oversee a strategic review of Directgov and to report to you by the end of September. I have undertaken this review in the context of my wider remit as UK Digital Champion which includes offering advice on "how efficiencies can best be realised through the online delivery of public services." This means that I have not reviewed Directgov in isolation but as part of how the government can use the Internet both to communicate and interact better with citizens and to deliver significant efficiency savings from channel shift.

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These gave us our mandate

Cloud first

Technology evolves faster than governments can write strategy documents

The strategy is delivery

That means better equipment for civil servants and better technology to run our services

No more Big IT

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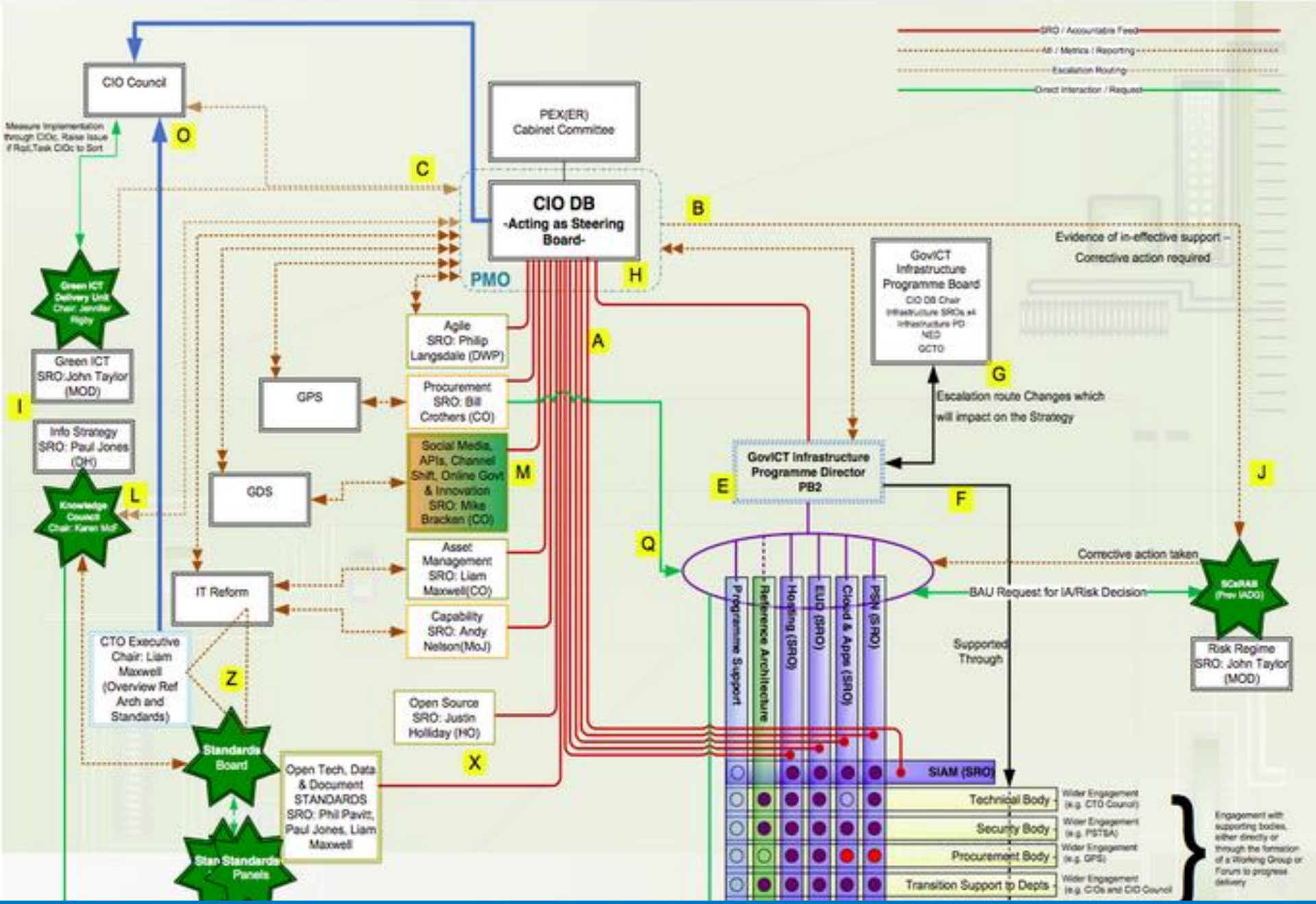
CIO Council
Measure Implementation through CIOc. Raise issue if RptTask CIOc to Sort
O
PEX(ER) Cabinet Committee
C
CIO DB -Acting as Steering Board-
B
PMO
H
Evidence of in-effective support – Corrective action required
GovICT Infrastructure Programme Board
CIO DB Chair
Infrastructure SROs x4
Infrastructure PD
NED
GCTO
G
Escalation route Changes which will impact on the Strategy
Green ICT Delivery Unit Chair: Jennifer Rigby
Green ICT SRO: John Taylor (MOD)
I
Info Strategy SRO: Paul Jones (DH)
Knowledge Council Chair: Karen Mof
L
GPS
GDS
Agile SRO: Philip Langsdale (DWP)
A
Procurement SRO: Bill Crothers (CO)
Social Media, APIs, Channel Shift, Online Govt & Innovation SRO: Mike Bracken (CO)
M
Asset Management SRO: Liam Maxwell(CO)
Capability SRO: Andy Nelson(MoJ)
Open Source SRO: Justin Holliday (HO)
X
GovICT Infrastructure Programme Director PB2
E
F
J
Q
IT Reform
CTO Executive Chair: Liam Maxwell (Overview Ref Arch and Standards)
Z
Standards Board
Open Tech, Data & Document STANDARDS SRO: Phil Pavitt, Paul Jones, Liam Maxwell
Stan Standards Panels
Programme Support
Reference Architecture
Hosting (SRO)
EUD (SRO)
Cloud & Apps (SRO)
PSN (SRO)
Corrective action taken
BAU Request for IA/Risk Decision
Supported Through
SCoRAB (Prev IADO)
Risk Regime SRO: John Taylor (MOD)
SIAM (SRO)
Technical Body
Security Body
Procurement Body
Transition Support to Depts
Wider Engagement (e.g. CTO Council)
Wider Engagement (e.g. PSTSA)
Wider Engagement (e.g. GPS)
Wider Engagement (e.g. CIOs and CIO Council)
Engagement with supporting bodies, either directly or through the formation of a Working Group or Forum to progress delivery

Alex

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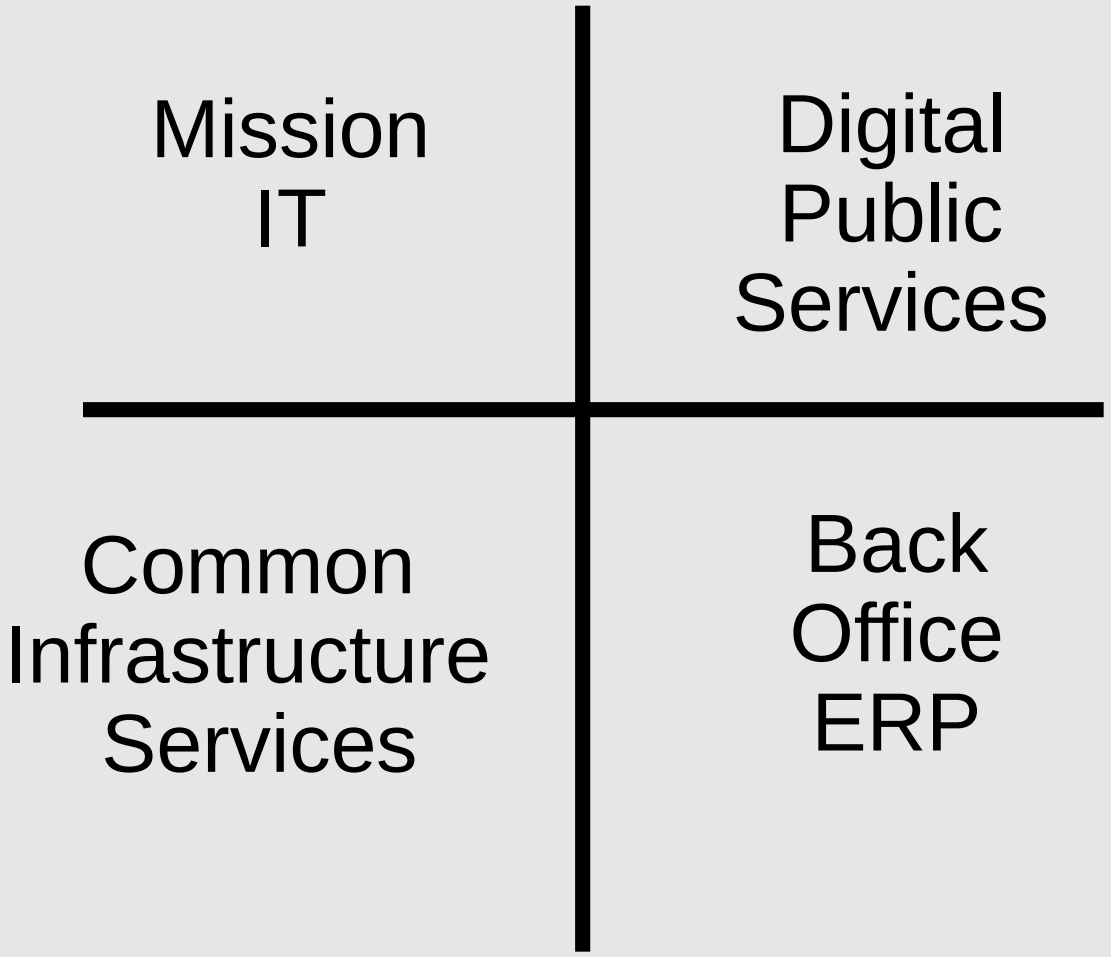
Mission
IT
Digital
Public
Services
Common
Infrastructure
Services
Back
Office
ERP

Technology Leadership

GOV.UK

Search the service manual

Government Service Design Manual

Digital by Default Service Standard Start using the manual Feedback

From April 2014, digital services from the government must meet the new Digital by Default Service Standard.
Read the standard »

Digital by Default Service Standard

Government Service Design Manual

Build services so good that people prefer to use them

Think differently about digital delivery

Making a service

Our tradecraft is open

Discovery

A short phase, in which you start researching the needs of your service's users, find out what you should be measuring, and explore technological or policy-related constraints.

Learn about the discovery phase

Guides and resources for...

Service managers

Designers

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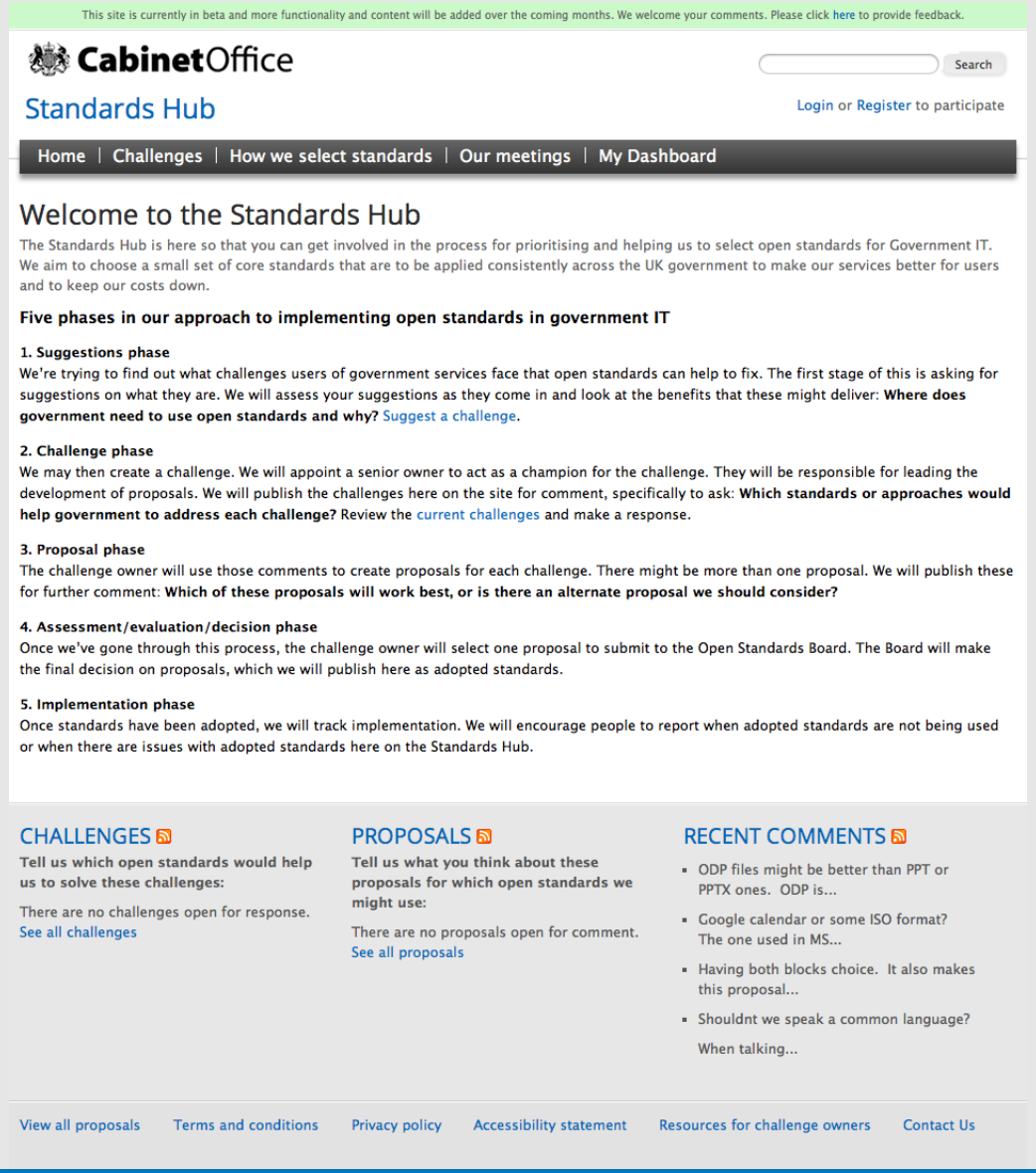
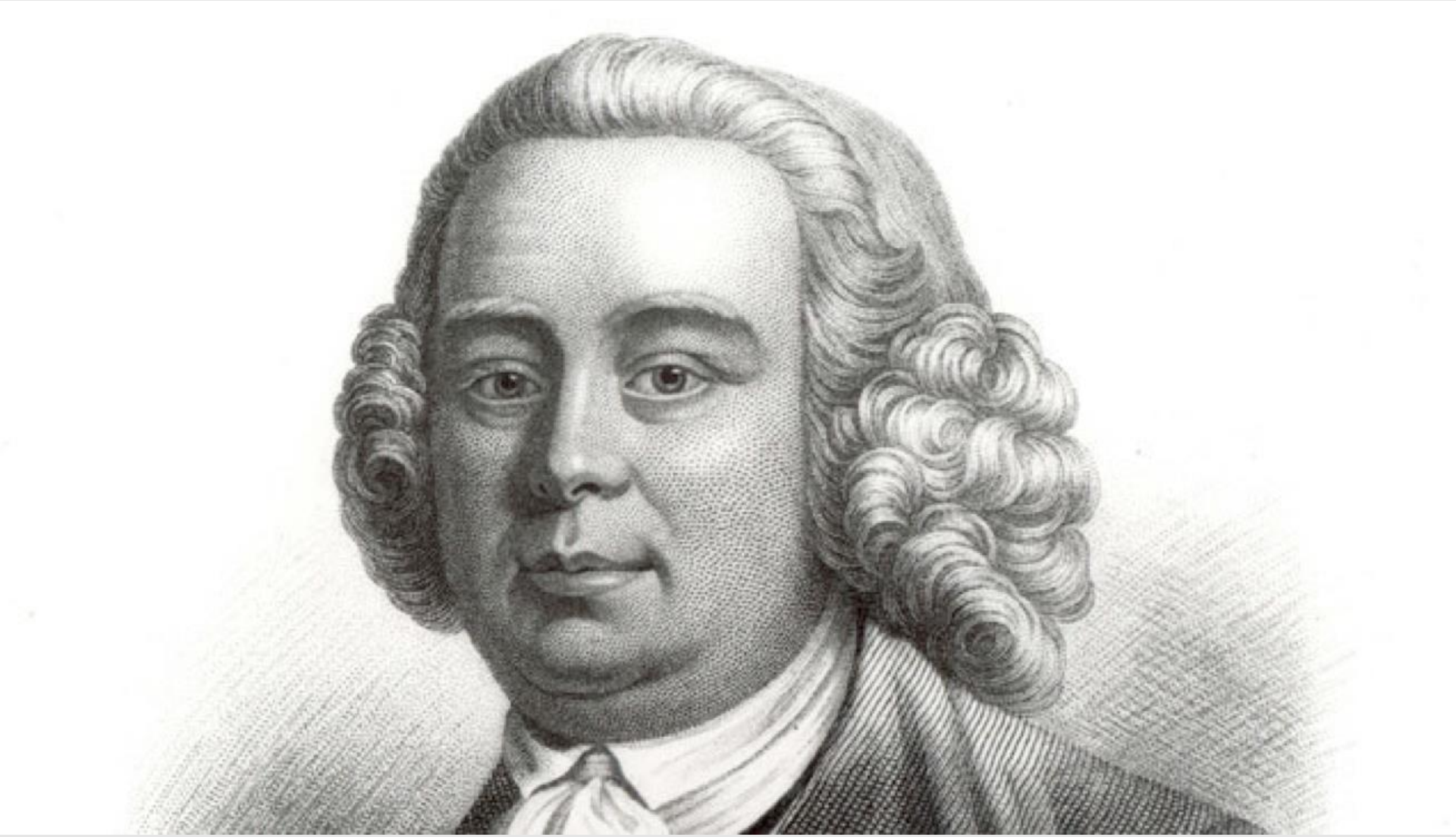
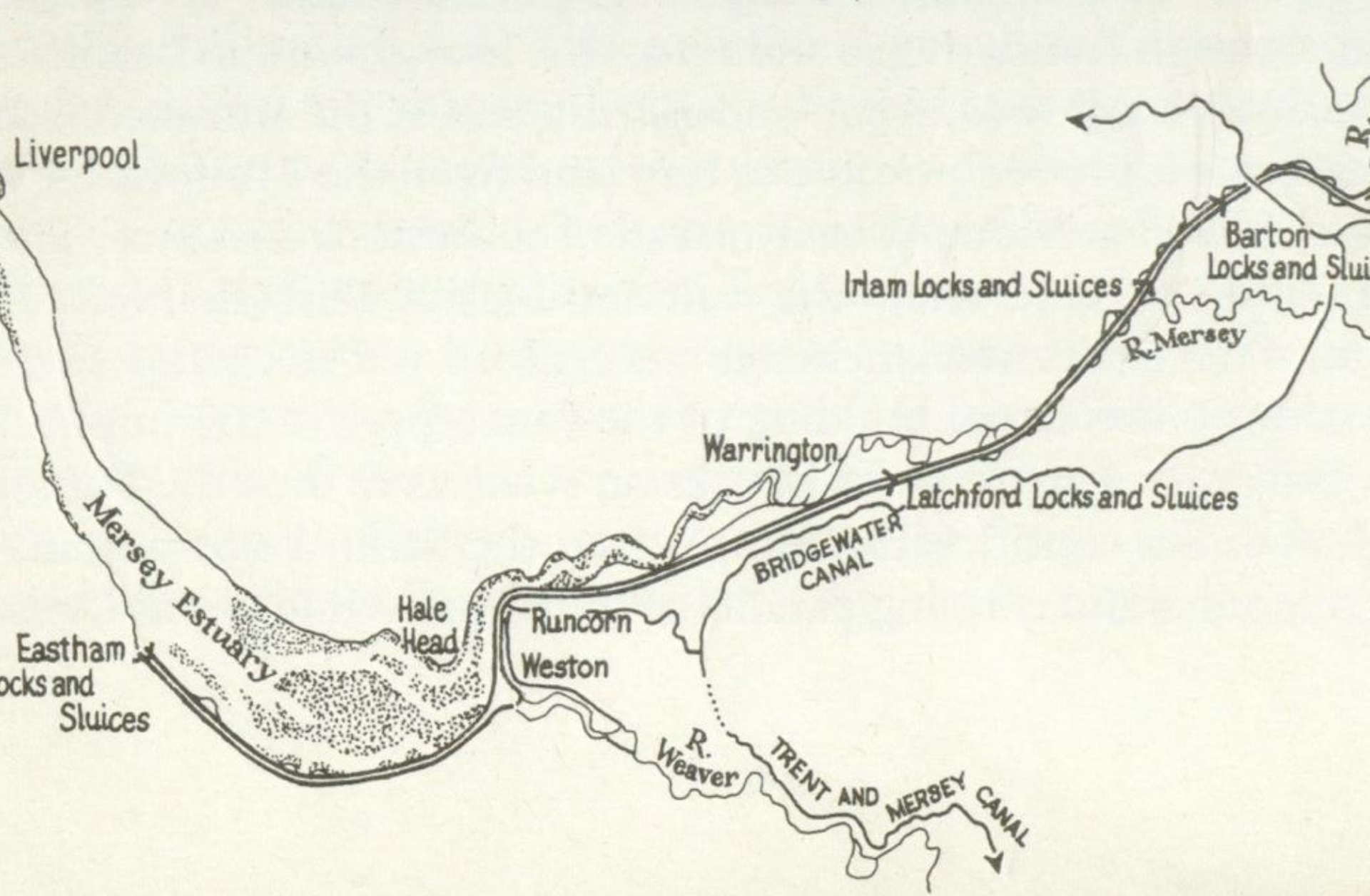
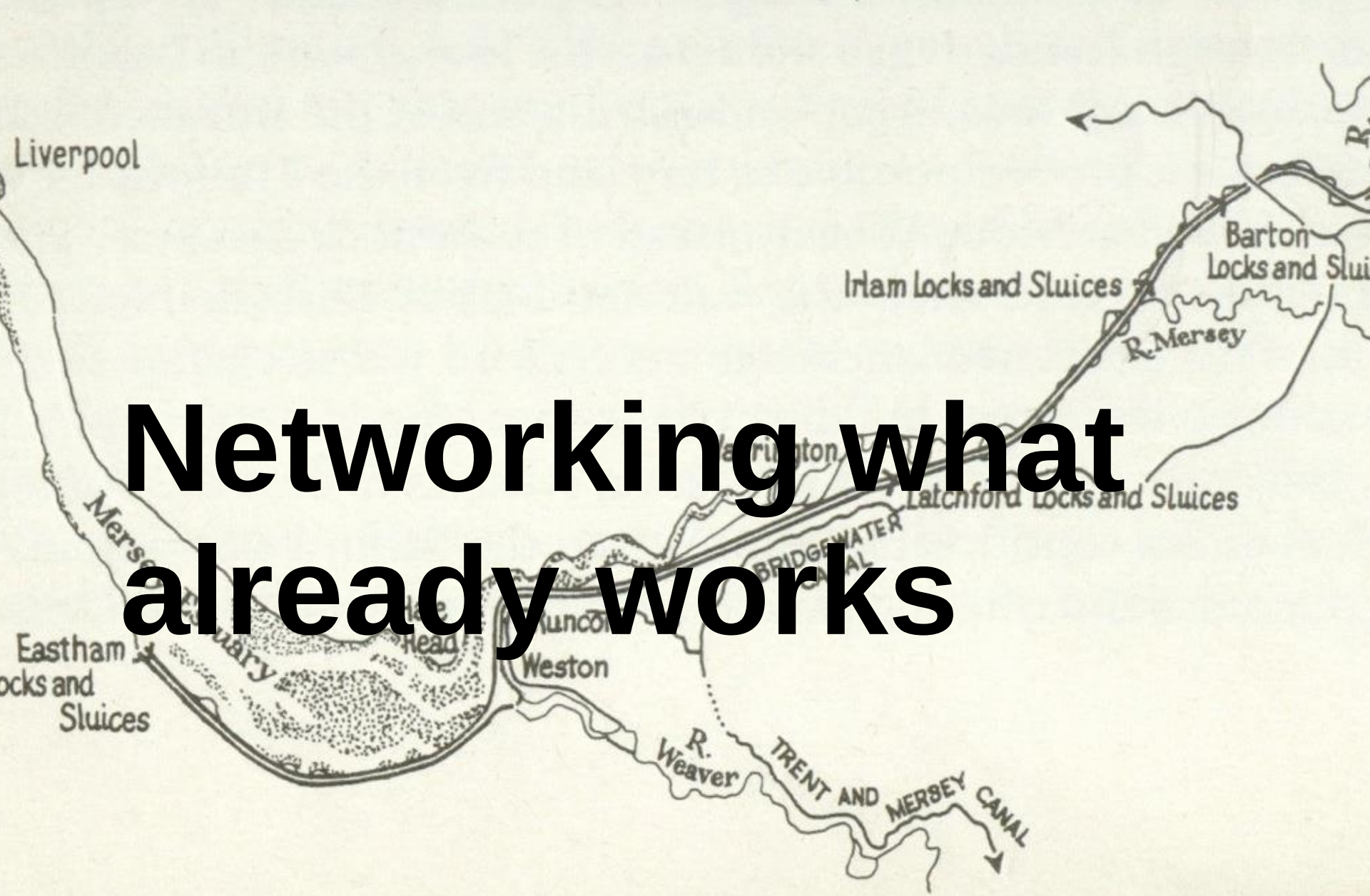
standards
source
data
markets

Open Standards

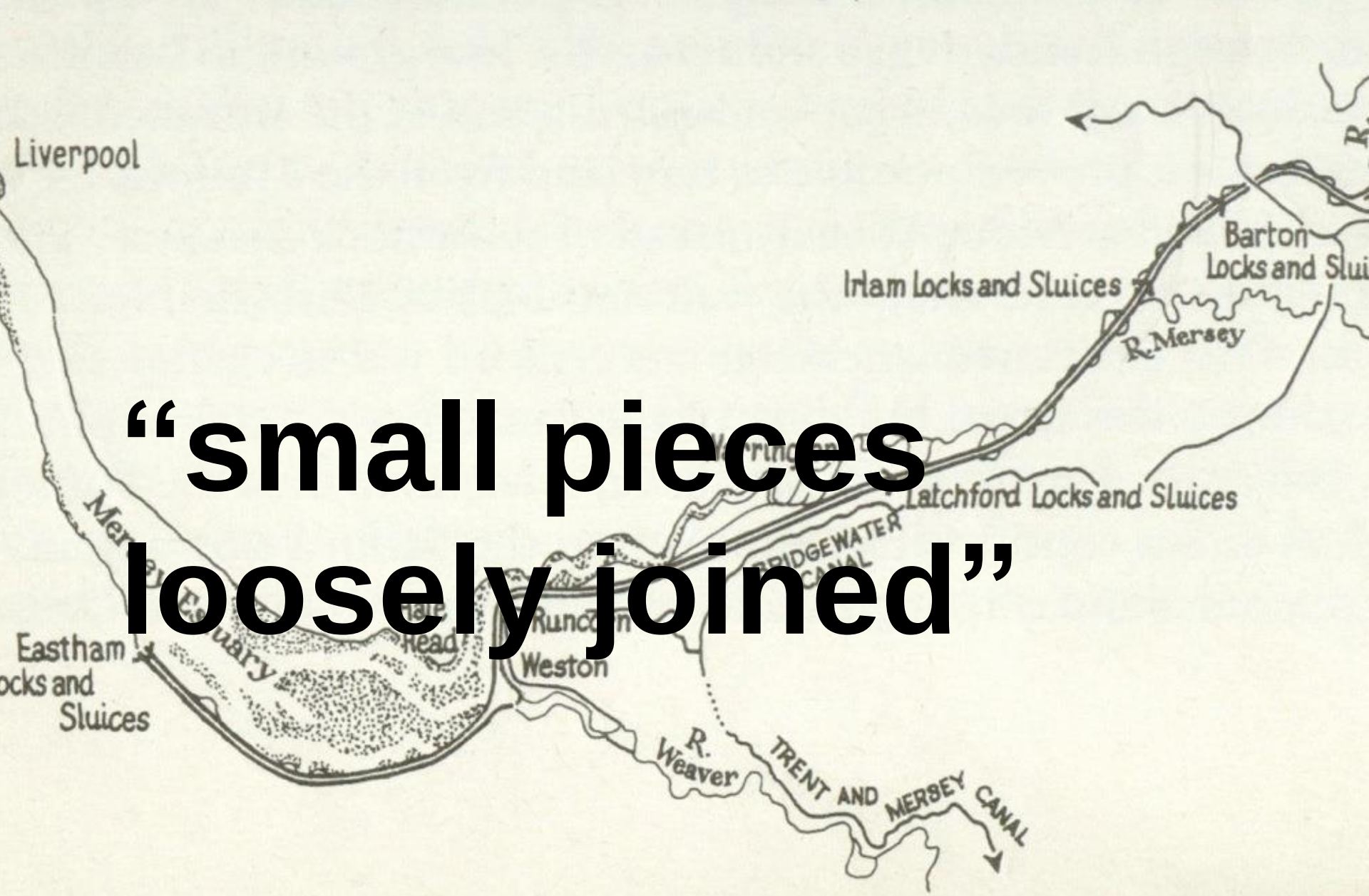





Liverpool
Barton
Locks and Slui
Irlam Locks and Sluices
R. Mersey
Warrington
Latchford Locks and Sluices
BRIDGEWATER
CANAL
Mersey Estuary
Hale
Head
Runcorn
Weston
Eastham
ocks and
Sluices
R.
Weaver
TRENT AND MERSEY CANAL

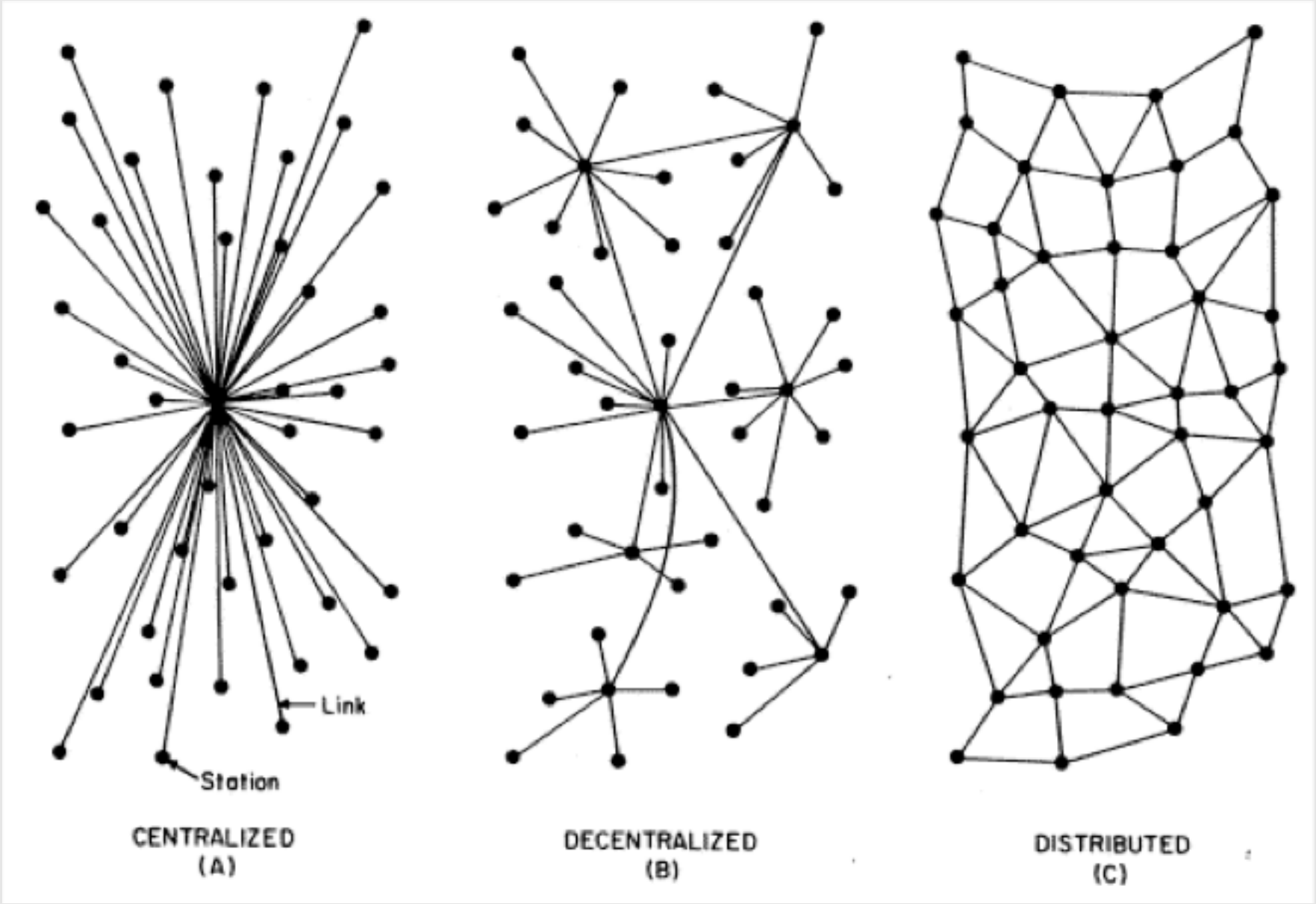


Networking what already works



“small pieces loosely joined”

A network emerges


Link
Station
CENTRALIZED
(A)
DECENTRALIZED
(B)
DISTRIBUTED
(C)

Government as a platform

GOV.UK

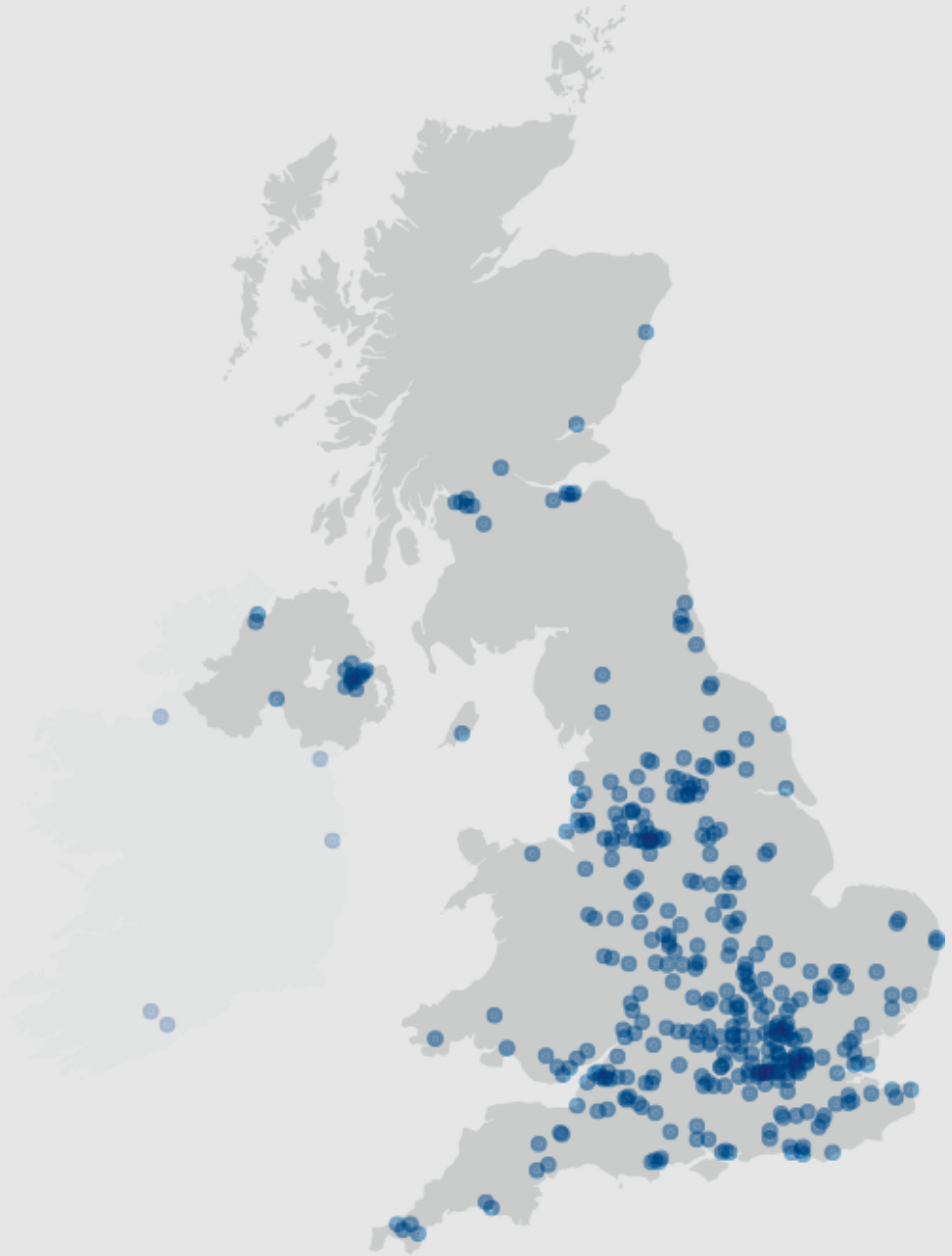
Competition

Shorter, lower-cost, flexible contracts

Getting out of expensive, long-term, inflexible contracts

Government's suppliers used to be here...

They’re now here...



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Crown Hosting Service

Public Services Network

Desktop services

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Start with user needs

Design with choice and flexibility in mind

One outsourced service replaced with nearly 40

We don’t block the internet

We use it

Buy commodities and focus on the service

We built something amazing from nothing

Civil servants who love their IT

We can be proud again

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